

Ian Campbell, Management Information Systems job seeker	
1032 110th Street Roberts, Wisconsin 54023 (651) 485-8460 / mailiancampbell@gmail.com	
Key Qualifications	
Experience	
Dedicated IT professional with varied skill set and great attention to detail. Excellent knowledge of computer systems and networks. Ready to incorporate skills, experience and education to contribute to the success of your organization. I have 12 years troubleshooting experience with Windows operating systems. I had Red Hat Linux 7.2 in high school and have been using Linux ever since then.	
VALUE ADDED QUALIFICATIONS	
Techniques and Methodologies Used:	
Rasmussen College Scholar Database APA Papers • Network+, • A+, • MCSE, • Security+, • CCNA, • Linux+ • Virtualization' • Unified Communications & Mobile Computing • Cloud Computing • Disaster Recovery • Enterprise Application Support • Service Management • Asset Management • Support Management •	• Advanced Networking • Technical Writing • Docker for Windows + Linux Containers • Systems Monitoring • Advanced Network Security • Virtualization • Unified Communications and Mobile Computing • Network+, • A+, • MCSE, • Security+, • CCNA, • Linux+
SOCIAL NETWORKING: http://sites.google.com/site/iancampbellit (Linkedin, pictures) http://instagram.com/fb22strikeraptor http://pinterest.com/fb22strikerapto http://youtube.com/renegadeviking http://twitter.com/renegadeviking http://flickr.com/iainstars http://pinterest.com/renegadepacker http://twitter.com/iancampbellit https://www.imdb.com/user/ur30753782/ http://isgb.blogspot.com http://ianthegreat.wordpress.com	

Core Skills

- Microsoft Office
- Visio
- Installing/configuring Exchange Server
- Windows Pro (7,8x, 10), Mac OS 10.10
- Technical Writing
- Config & installing Scientific Linux /CentOS /Ubuntu/Kali Linux/MAC OS X apps & settings
- Installing, configuring Apache web server (LAMP), OScommerce
- Installing and configuration Microsoft Server 2012
- Network and Computer Security
- LANs/WANs
- Setting up Active Directory
- VMware Virtual machines
- Solarwinds Network Backup Software
- Researching skills
- Computer Hardware (motherboards, GPU, hdds, ram, DVD-ROM, switches, routers, firewalls)
- Security Protocols (SSL, TLS, Kerberos)

-), Wireshark, Kali Linux utility experience
- Crossover Linux/Wine
- System & Network Administration
- Cisco IOS switch and router software deletion via terminal commands.
- Troubleshooting
- Nuxeo
- Nagios
- Project Management
- Dreamweaver
- Home video + PowerDirector video editing + Magix Movie Edit Pro + x264 or x265 encoding + 1080p video BD-R burning experience
- The Amnesic Incognito Live System
Whonix Workstation connected to Whonix Gateway in virtual box for a secure internet connection.

Education

Bachelor of Business Administration in Management Information Systems /Network Security & Assurance
Associate of Science/Network Administration Associate of Science 3.90 03/2015 Rasmussen College,
 Lake Elmo, MN Deans List/Honors Awards 27 times

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Techniques and Methodologies Used:	
• APA Papers Rasmussen College Scholar databases with subscription	
Certification:	
• none yet	
Service:	
Boy Scouts of America - 1993- 2000	

Organizations Worked With		
Experience:		
1. Best Buy	4. Holiday	
2. Laptop Chips	5. PC Network Services	
3. Circuit City		
Industries Worked In		
1. Information technology	3. Customer Service Representative.	
2. Warehouse	4. Colleges (Internship in UW River Falls)	
Technologies Worked With (Directly and/or Managed)		
Languages/Frameworks:		
1. C# in Visual Basic	3. Linux Bash script	Command Prompt
2. HTML script for Geocities, UWRF.edu, Atspace.us,	4. Perl on Padre in classroom	Visual Studio

Facebook	Pinterest	Dreamweaver
Snapchat	Skype	Namo Webeditor
Instagram	Youtube	Soundcloud
Google Hangouts	House Party	Wordpress
	Flickr	Blogspot
		Twitter
Software/Tools:		
1. Microsoft Visual Studio	20-. Acronis True Image	41. Nmap
2. Microsoft Office	21. Dreamweaver 8	42. Format Factory (video encoder + merge)
3. Microsoft Visio	22. Namu Webeditor 6.0	43. Cisco IOS Terminal
4. Libreoffice 6.3	23. Ubuntu Server	44. pfsense
5. Solarwinds	24. Scientific Linux 7	45. Putty
6. Nuxeo	25. CentOS 7	46. Sony RX100M3
7. Nagios	26. Linux LAMP	47. Nikon D7500
8. Mediacoder	27. Linux Mint	48. Mac OS X 10.10
9. Proshow Producer	28. True OS	49. iMovie
10. Magix Movie Edit Pro	29. Fedora Linux	50. Telnet
11. Wireshark	30. Tails Linux	51. HyperCam screen recorder + x264vfw
12. Kali Linux	32. Whonix Gateway	52. Ghost VPN for Tor Web Browser
13. Panasonic HC-V770 camcoder	33. Whonix Workstation	54. MalwareBytes
14. iPhone	34. Virtual Box	55. AVG Antivirus
15. iPad	35. VMware Player	56. Irfanview
16. VLC Player	36. Perl on Padre	57. Skype
17. Tor Web Browser	37. Snort	58. OScommerce
	38. Audacity	

18. x264	39. Windows Server 2012 R2	59. LogMeIn Central
19. x265	40. Microsoft Exchange	60. Docker on Windows
		61. Parrot Security Linux 4.7

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Work Experience

Information Technology Technician - Laptop Chips, Roberts, WI

August 2017 - February 2019

- Search database printer using a Virtual private network of Best Buy. Unpack printers and configuring new Gateway, IP Address, Netmask, and host name on the printer. The label printed from the Laptop Chips database. Placing labels from database onto the printers. Repacking Lexmark printers in boxes and placed in new stack.
- Scanning Cisco switch + switch module and Cisco gateway serial numbers in Laptop Chips database and sorting them into boxes or stacks .
- Testing used Lenovo monitors' LCD screens using Microsoft Paint, printing a shipping label from the Laptop Chips database, repacking monitors into boxes with bubble rap plus foam, and taping box up to be sent back to the Fortune 100 company.
- Print out labels from Laptop Chips Internet database for monitors and printer.
- Rap units of 8 motherboards into bubble rap and package three units in a cardboard box
- Clean cash registers and bubble rap them in cardboard box
- Using the google server bios, deactivating file system encryption, getting into raid configuration to reformat 8 hard drives in the raid 0.
- Using air compressor to spray debris from a used keyboard so back to brand new. Also tested keyboards and cleaned them.
- Deleting Cisco IOS, NVRAM, and other files off used switches and routers through Putty and the IOS terminal.
- Clean up and print test page for used Zebra LP-2844Z using Microsoft Word
- some pallet jack and dolly experience moving boxes on pallets
- recycling gaylord cardboard.
- In admin mode in laptop chips database, changing label data
- Organizing mice, different types of cables, power supplies to be recycled
- Organize 1000s of "pricer" price tags into boxes.
- replace batteries for 100s of bar code scanners.
- Dismantled the RAM, battery, heat sinks, CPU,; motherboard from several HP Proliant BL460 & Cisco UCS-B250 HP Proliant DL380 servers ; reassembled the case.
- printed label & stacked IBM receipt printers in gaylord
- sort end-of-life Cisco AIR-CAP3602I-A-K9 in gaylords
- printed label and stacked IBM receipt printers recycling gaylord cardboard.
- In admin mode in laptop chips database, changing label data
- Organizing mice, different types of cables, power supplies, keyboards, mice to be recycled
- wrapping computer hardware on pallet with plastic wrap
- adding stickers to boxes and moving pallets with a pallet jack from one side of the warehouse to the other.

- Get rented out warehouse ready for its last day of rent. Lease on warehouse ended. New warehouse in Baldwin, Wisconsin somewhere.
- laid off when Best Buy Richfield canceled contracts with the warehouse due to downsize and retail apocalypse.

Desktop Support Technician internship - Pulatech, Hudson WI

December-2015 January 2016

- install Ubuntu Server 14.10.3 Apache, SAMBA server, OpenSSH Server
- create Ubuntu administrator accounts, redesign file for Gateway, Domain controller IP Addresses in Ubuntu.
- Format and Install Windows 10 Enterprise
- Format and Install Windows Server 2012 R2
- Login Ubuntu with Putty
- Login onto an old WatchGuard firewall through Firefox and print out profile settings for its replacement
- Setting group policy drive letter for Netgear ReadyNAS
- research how to do local active directory on Amazon web services
- fix and explain Epson workforce printer issues
- vacuum Dell Poweredge 2950 and aircan dust pc motherboards
- build cubical wall for workspaces
- drill table into studs onto cubical walls
- Obtain files from password protected workstation from Linux LiveDVD
- type up an email tutorial for Windows, Android and iPad
- SugarCRM Community edition (customer relationship management (CRM) system)

Desktop Support Technician Internship- Baldwin Area Medical Center, Baldwin, WI

05/2016-07/2016

- desktop support technician
- Checking new Hewlett-Packard inkjet printers via unpacking, print test page from Windows Server 2012 R2 (DHCP IP addresses) running in remote desktop, repacking them, and adding 'ok' label . Printers are sent to the new Baldwin hospital. Two out of the 50 printers did not work properly.
- Check pc source labeling in a registry book and then adding the destination to the source label with a sharpie. Checking them off in the register book. These PCs are sent to the room location in the new Baldwin hospital via a vendor
- Adding printer ip address to Windows Server 2012 R2 and then typing name into printer settings
- Labeling RJ-45 cable boxes 1,3,6,10 for 1,3,6,10 feet cable
- Add network hp printers to Windows 7, add printer as a local printer, and check off on list on a paper. Delete the unneeded network printer from printer and devices in Windows 7. Shut down printers and store printers back in a box.
- Write and search out pcs to add destination sticker onto the pcs such as Tinys, laptops and towers located throughout old hospital.
- Add network printers and add again as local printers in old hospital rooms.
- Write labels for all the handheld scanners in the old hospital and then search out and place the label onto the scanners.

- Write labels for the most of the monitors than placed onto the monitors throughout the old hospital.
- Alphabetize tiny pcs in boxes, because they were unsorted in the old hospital.
- Used Microsoft Excel 2010 to create a xlsx map chart containing PCs, printer and access point destinations in new hospital.
- I unpacked printers onto shelves in the new hospital.
- Unpacked LED monitors, tiny pcs, keyboards, clamps and made a neat workstation space.
- Used Putty and Telnet in a remote desktop session to access a Cisco switch to change ports for the VLAN in the new Baldwin hospital. Only one computer could access the Cisco catalyst 2960 switch and had to use remote desktop (old hospital pc). Write labels for the most of the monitors, pcs, scanners

Data Entry Technician – PC Network Services, Stillwater, MN 05/2007-03/2008

- Installed CentOS 5.0 (functioned well)
- Installed LAMP web server along with installation
- Added categories and products to osCommerce eCommerce website which was online for the remainder until they went out of business due to CEO decisions in 2008.

Warehouse and Product Stocker – Circuit City, Woodbury, MN 10/2006-04/2007

- Stock items (Bluray, DVDs, CDs, computer hardware, batteries), empty totes, organizing, filling totes in warehouse for a while

Associate – Holiday Gas Station, Roberts, WI 01/2003-06/2004

- Store maintenance and janitorial work. Restock shelves and convenience machines.

Desktop Support Technician – University of Wisconsin, River Falls Computer Campus, River Falls, WI 01/2003-06/2003

- VHS to Quicktime to iMovie on Mac OS 10.2. tutorial.
- Sample DVD from camcorder footage of the University
- Dreamweaver 4.0 webpage help for students and build a webpage
- MPEG4 AVC DVD paper

Volunteer Experience

IT Volunteer – Hudson Hospital Health Information Technology Department 09/2011-12/2011

- Performed reconciliation of data entered on patient files.
- Assured data entered upon paper to evaluate files conversion was complete and accurate.

References

David Wilf 800-811-6818